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OSG Billing Services to Speak at 2012 RCA Competitive Carriers Global Expo

Walter Waldron to Discuss Managing the Customer Experience at Leading Telecommunications Show

ENGLEWOOD, NJ – January 5, 2012 – OSG Billing Services (OSG), a leading outsource provider of transactional communication management solutions, has announced that Walter Waldron, Major Account Manager at OSG, will be speaking at the 2012 RCA Competitive Carriers Global Expo discussing how successful carriers use innovative ideas to manage operations and enhance the customer experience in contact centers and in retail sales. The “Operating Locally – Thinking Globally” session will occur during the 2012 RCA Competitive Carriers Global Expo on Thursday, March 29, 2012 at 10:30 am, at the Walt Disney World Dolphin Resort in Orlando, FL.

Waldron has been overseeing the business relationships of OSG’s premier accounts for the past five years. He specializes in guaranteeing customer retention, contract renewals, and introducing new products and services to the marketplace.

With “Connecting Communities in A 4G World” as this year’s theme, the 2012 RCA Competitive Carriers Global Expo has emerged as the leading and most established event for telecom providers and rural market vendors. The conference brings together telecom representatives, highly respected leaders and next-generation vendors to embrace opportunities and identify solutions that turn products, services and ideas into profitable enterprises.

About OSG Billing Services

OSG is a next-generation business technology partner providing integrated multi-channel print and electronic solutions through a state-of-the-art processing environment. OSG offers comprehensive and flexible solutions including electronic billing and statement services, document print and mailing, and a suite of forward-thinking marketing campaigns. Progressive communication technologies enable OSG’s clients to transform their customer interactions to drive revenue, reduce costs and strengthen relationships.

With 20 years’ experience as a business outsourcer for total customer communication management, OSG has the knowledge and expertise to best suit the needs of the telecommunications, leasing, financial services, distribution, healthcare, heating oil/propane and publishing markets. A solid reputation has made OSG an award-winning transactional communication provider.

Visit www.osgbilling.com or call 1-888-EASY BILL.